



Company policy

The following scope is defined by the Management:

"Design, construction, supply, installation and servicing of plants for the treatment of gaseous emissions".

Airprotech S.r.l. is characterised by:

- providing customers with a quality product and service, compliant with their requirements and managed in such a way as to obtain the best results in terms of:
 - o availability and ability to respond within the requested timeframe
 - o availability of competent technical personnel
 - o technical advice and information to the customer
 - o timely management of non-conformities;
 - o compliance with current regulations and principles of fairness and professional ethics;
 - o competitiveness of prices;
 - o guarantee of constancy and continuity;
- continuous research into new solutions and products, also through technological innovation and digitisation of processes;
- participation in national and international trade fairs;
- establishing and keeping updated a quality management system in order to obtain a punctual control of processes and an effective internal organisation, also through digital tools
- identifying a measurement system in order to activate a continuous improvement process;
- greater involvement of all staff in the conduct of activities;
- improving professionalism at all levels of the organisation.

The Management considers **Quality** to be a cornerstone of its strategy and promotes its commitment at all levels of the organisation; in a **policy of sustainable development**, the Management also considers essential, for the sustainability of the organisation, the contribution of the **environmental pillar, ethical principles and social responsibility**, and considers the protection of **health and safety at work** to be a primary value.

The Quality, Environment and Safety Policy defined by the Management, consistent with the organisation's general strategy, establishes the following strategic objectives

- to maintain a high degree of customer satisfaction over time (in terms of product conformity and on-time delivery);
- to develop and maintain up-to-date excellent technical and regulatory knowledge in order to guarantee adequate support to customers
- use qualified and reliable suppliers, who share the company's values in terms of quality, environment, safety and ethics



- develop and maintain up-to-date training and awareness of company personnel for each company process;
- improve its environmental performance, preventing pollution and reducing energy consumption and waste generation;
- promote an efficient use of resources and the progressive digitalisation of business processes;
- ensure compliance with national, EU and international regulations in relation to the environment, health and safety in the workplace;
- provide safe and healthy working conditions.

To implement the commitments made to customers, suppliers, authorities and public bodies, the management

- periodically measure customer satisfaction to identify strengths and weaknesses and collect useful data for improvement;

- performs an ongoing analysis of health and safety risks, consistent with the nature and extent of the organisation's hazards;

- performs a careful analysis of the business context and risks, aimed at seeking continuous opportunities for improvement;

- prevents customer complaints and, if they occur, effectively manages them by identifying and implementing shared solutions;

- promotes the consultation and participation of workers and their health and safety representative;

- raises operational staff's awareness of their contribution to the effectiveness of the quality, environment and safety management system;

- offers customers adequate technical support

- adequately involves suppliers in the continuous improvement process, providing them with the information and contractual clauses to be observed;

- controls and optimises its processes to prevent environmental non-conformities;

- prevents environmental complaints from interested parties and, where appropriate, ensures their effective handling;

- it dialogues with interested parties on the environmental effects of its business activities and ensures cooperation with public authorities.

To implement the commitments made to employees and collaborators, the management

- pursues the involvement and motivation of all staff;

- ensures actions aimed at improving the environmental and ethical competence and awareness of personnel

- ensures, in collaboration with staff, a safe working environment;



- stimulates the reporting of areas for possible improvement;
- requires all staff to scrupulously comply with the relevant laws, procedures and operating instructions;
- eliminates hazards where possible to reduce health and safety risks;
- ensures the prevention of accidents and occupational diseases.

The Management undertakes to make available resources and means adequate to the objectives and targets set, in terms of skills, equipment, information, economic and financial resources, and to monitor their

and financial resources, and constantly monitoring their adequacy.

Regular Internal Audits are carried out in order to verify the implementation and effectiveness in achieving the objectives and to plan any corrective and improvement actions.

The Management undertakes to review the adequacy of the Management System at least once a year and to provide indications on any corrections and/or improvements to be made to the structure of the System.

On that occasion, it also verifies the achievement of the annual objectives and analyses any deviations.

This Policy is distributed within the company so that it is known and supported by all personnel; it is also made available to external interested parties who request it.

Aware of its leadership role, the Management disseminates and supports the commitment to meet the requirements of the Quality, Environment and Safety Management System and to continuously improve its effectiveness.

Magenta, 13/01/2026

The Management